



Date: 24-03-2020

Dear Customer,

Re: Force Majeure event and impact on our supplies from Grasim Industries –Vilayat, India plant.

With reference to your pending orders from Grasim Industries, Vilayat plant, we would like to inform you as under

As you are aware, the entire world is presently under the threat of a global health emergency namely the Corona Virus (COVID-19), which has not only impacted human lives but also manufacturing of goods, services, transportation of persons and materials globally. The World Health Organisation has declared it as pandemic. India is also combatting the threat posed by this virus to public health and safety of its citizens right now. Stopping the spread of this deadly virus is Indian Government's utmost priority for which it is issuing restrictions on the movement of people and operations of industries.

We refer to the notifications issued by Ministry of Home Affairs Government of India no. 40-3/2020-DM-I(A) dated March 24, 2020 read with Guidelines issued as Annexure to the aforesaid notification, copy of the same is attached. The Government of India has directed all factories and various commercial shops and establishments to be closed for a period of 21 days from 25.03.2020 up to April 14, 2020. We being responsible corporate citizens are committed towards the health and safety of our employees including their families and are taking all steps necessary for ensuring their wellbeing.

With this Government notification, our operations and movement of employees and materials also will be impacted adversely during this period and thereafter. Despite our best efforts, we may not be able to fulfil our obligations under the Contract/PO. In accordance with the contract terms, we are notifying you that a 'Force Majeure' event has occurred under the Contract/PO with you and the same is beyond anyone's control or anticipation and without any liability on us. We anticipate some or significant delays in delivering the products to your locations considering the lock down period is now declared by the Government of India up to April 14, 2020.

We assure you that we are putting our best efforts to minimise the impact, but given the circumstances and the restrictions which are coming into play on a daily basis, we will be unable to avoid the delays until we are allowed to reopen our factories.

We will be constantly in touch with your team and provide regular updates about the Force Majeure event and the impact on our obligations as soon as we have further visibility and information in this regard.

Kindly acknowledge receipt of this communication.

Thanking you.

Yours sincerely,

Rakesh Chokshi

Unit Head, Vilayat Plant, India

B. Venkataraman

Global Head-Sales and Marketing

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